

## **General Contest Information**

### **1. What is the Kasi Spin, Pasti Win Contest about?**

- It is a contest organized by Lotus's in collaboration with PayNet. Customers who spend RM100 using a MyDebit card or DuitNow QR payment and above in a single receipt at any Lotus's outlet can submit an entry and stand a chance to win Lotus's eVoucher within 1 calendar day

### **2. Who is Eligible to participate?**

- The contest is open to Malaysian citizens or permanent residents aged 18 and above who hold a valid identification card.

### **3. When is the contest period?**

- The contest runs from 6<sup>th</sup> November 2025 at 8:00 AM to 7<sup>th</sup> January 2026 at 11:59 PM (Malaysia Time).

## **Eligibility & Participation**

### **4. What is the minimum purchase requirement?**

- Participants must make a minimum purchase of RM100 in a single receipt using a MyDebit card or DuitNow QR payment at any Lotus's outlet across Malaysia during the Contest Period.

### **5. How to enter the contest?**

- Participants must submit their purchase receipt by scanning the QR Code provided or via the My Lotus's App, complete the required entry form with the transaction receipt details, spin the wheel, and stand a chance to win eVoucher of different values.

### **6. Can participants submit multiple entries?**

- Yes. However, each phone number used for the registration purposes is limited to a maximum of ten (10) receipt submissions throughout the Contest Period. Any

additional entries exceeding this limit will not be processed and will be considered void.

**7. Is proof of purchase required?**

- Yes, participants must keep a copy of the receipt in digital form.

**8. Is DuitNow QR accepted at all counters?**

- No. Only at normal checkout counters

**Prizes and Winner Selection**

**9. What are the prizes offered throughout the nine (9) weeks of the contest?**

- eVoucher will be awarded to eligible participants at random, based on the denominations predetermined by the Organizer, as follows:
  - RM3 eVoucher
  - RM5 eVoucher
  - RM10 eVoucher
  - RM20 eVoucher

**10. How are winners selected?**

- The eVoucher won will be awarded to eligible participants at random, based on the denominations predetermined by the Organizer.

**11. Can a participant win multiple prizes?**

- Yes, as winners can win more than 1 prize as they can submit up to 10 submissions

**Prize Redemption**

**12. How to redeem the prize(s)?**

- The eVoucher won will be automatically sent to the participants via the WhatsApp messaging application, using the phone number registered by the participants during

the entry process.

## **Contact & Support**

### **13. Where can participants get more information or assistance?**

- Participants may visit the Contest Website <https://corp.lotuss.com.my/for-you/campaigns/kasi-win-pasti-win> or email Lotus's contest management partner J&C customer service at [support@jcpacific.com.my](mailto:support@jcpacific.com.my) or WhatsApp at 011-6974 3949 from **Monday to Sunday, 8:00 AM – 10:00 PM.**

### **14. Is my personal data safe?**

- Yes. By joining the contest, participants consent to the use of their personal data (e.g., name, gender, age) by Lotus's and their appointed parties for contest purposes only