

Below is the Guideline to retrieve:

1. Tax Identification Number (TIN)
2. Sales & Service Tax (SST) Registration Number
3. Malaysian Standard Industrial Classification (MSIC) code
4. Tourism Tax Registration Number

1. Step by Step to retrieve Tax Identification Number (TIN)

What is TIN?

Identification Number (“TIN”) is a unique identifier assigned by the Inland Revenue Board of Malaysia (IRBM) to individuals and entities (such as companies and businesses) registered as taxpayers. Also referred to as “Nombor Pengenalan Cukai”, the TIN is used for tax-related matters in Malaysia.

Type of TIN

Category	Description	Example
Individuals	<ul style="list-style-type: none">- TIN is issued to all Malaysian citizens aged 18 and above.- Individual TINs now follow a standardised format with the “IG” prefix.- Example:<ul style="list-style-type: none">○ SG 115002000 → IG 115002000○ OG 56003500070 → IG 56003500070	<ul style="list-style-type: none">• IG115002000• IG4040080091• IG56003500070
Non-Individuals	<ul style="list-style-type: none">- TIN is issued to all taxable businesses registered with Suruhanjaya Syarikat Malaysia (SSM).- Prefix varies based on entity type:<ul style="list-style-type: none">○ C for Companies○ LE for Labuan entities- TINs issued before 2023 will have an additional “0” at the end.- Example: C2088005001 → C20880050010	<ul style="list-style-type: none">• C20880050010• D4800990020• E91005500060• F10234567090

You can retrieve your Tax Identification Number (TIN) through:

- i) Self-service options
 - Option 1 – Display at Front Page of Income Tax MyTax Portal (MyTax) Return Forms
 - Option 2 - MyTax Portal (MyTax)
- ii) Contacting the Inland Revenue Board of Malaysia (IRBM) via it’s official HASiL touchpoints
 - a. Option 1: HASiL Live Chat (9:00am to 5:00pm - Working days)
 - b. Option 2: Hasil Care Line at 03-8911 1000 / 603-8911 1100 (Overseas)
 - c. Option 3: Customer Feedback Form at HASiL’s Official Portal
 - d. Option 4: Nearest HASiL Branch

2. Step by Step to retrieve Sales & Service Tax (SST) Registration Number

What is SST?

Sales & Service Tax (SST) registration number is issued by the Royal Malaysian Customs Department to businesses registered for Sales Tax and/or Service Tax.

What if I do not have an SST registration number?

- The SST Registration Number is required by IRBM for issuance of e-Invoice(s).
- However, **SST Registration is only mandatory for SST Registrants**. If you are not registered for SST, you may leave the field **blank** when providing your **e-Invoice information to AGROBANK**

How to retrieve the SST Registration Number?

Option	Description	Step
A	Via MySST Custom Website (https://mysst.customs.gov.my/)	<ol style="list-style-type: none">1. Go to https://mysst.customs.gov.my/2. Click 'Registration Status'.3. Select either Business Registration No., Name of Business or GST Registration No. from dropdown.4. Enter the selected option, e.g., Name of Registered Business.5. Click 'Submit'.6. Your SST registration number will be displayed here.
B	Surat Kelulusan Pendaftaran SST	You can also find your SST registration number on "Surat Kelulusan Pendaftaran SST".

3. Step by Step to retrieve Malaysian Standard Industrial Classification (MSIC) code

What is MSIC Code?

Malaysian Standard Industrial Classification (MSIC) code is a 5-digit numeric code that represents a taxpayer's business nature and activities.

Do I have MSIC Code?

- The MSIC code applies only to non-individual customers.
- All businesses registered with Suruhanjaya Syarikat Malaysia (SSM) are assigned an MSIC Code that describes the nature of their business operations.

How to retrieve the MSIC Code?

Option	Description	Step
A	e-C Form	You can find your MSIC code in e-C Form file to IRBM
B	SSM ebiz Portal (https://ezbiz.ssm.com.my/)	<ol style="list-style-type: none">1. Go to https://ezbiz.ssm.com.my/2. Key in Username & Password and input the verification code.3. Then, click 'Sign In'.4. Click 'My Business Services' & click 'New Business Changes'.5. Click 'Select Business' & choose available business from the list.6. Navigate to Current Business Info to locate the Business Code.
C	LHDN Portal	<ol style="list-style-type: none">1. Go to https://sdk.myinvois.hasil.gov.my/codes/msic-codes/

4. Step by step to retrieve Tourism Tax Registration Number

What is Tourism Tax Registration Number?

Tourism Tax Registration Number (TTx) is a unique identifier assigned to business registered under Tourism Tax (TT) scheme in Malaysia.

What if I do not have a Tourism Tax Registration Number??

- The TTx number is only applicable to businesses involved in tourism-related activities.
- If you are not registered for Tourism Tax, you may leave the field blank when providing your e-Invoice information to Agrobank.

How to retrieve the MSIC Code?

Step	Description
1	Login to MyTTx Portal (https://www.myttx.customs.gov.my/)
2	Find your business code in the Tourism Tax tab