



SINGLE USER

02

**CREATE
USER**

Single User/Viewer

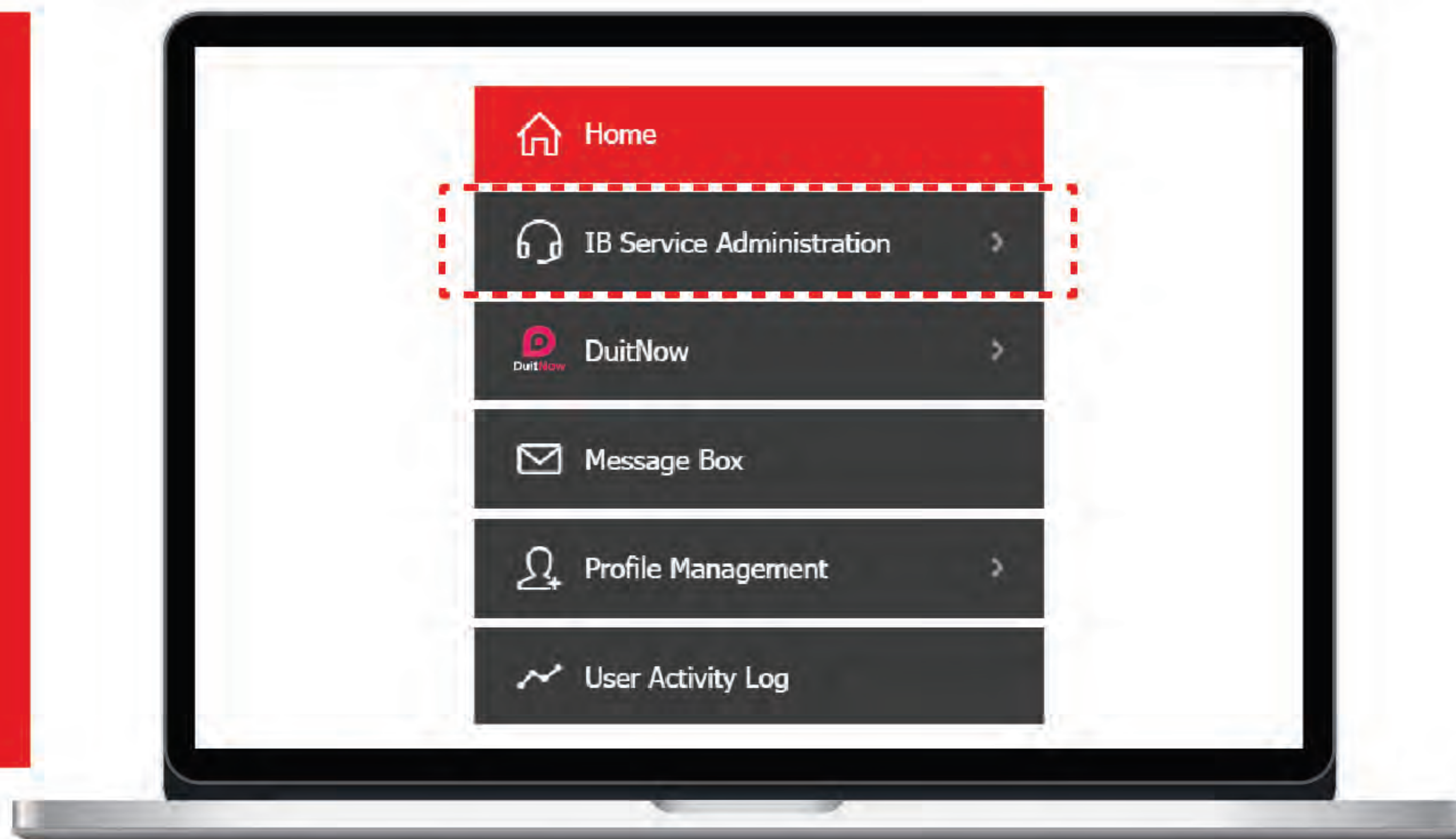


STEP 1

Corporate
Administrator (CA)
to create
Corporate Users
(Single User/Viewer).

Click:
IB Service
Administration.

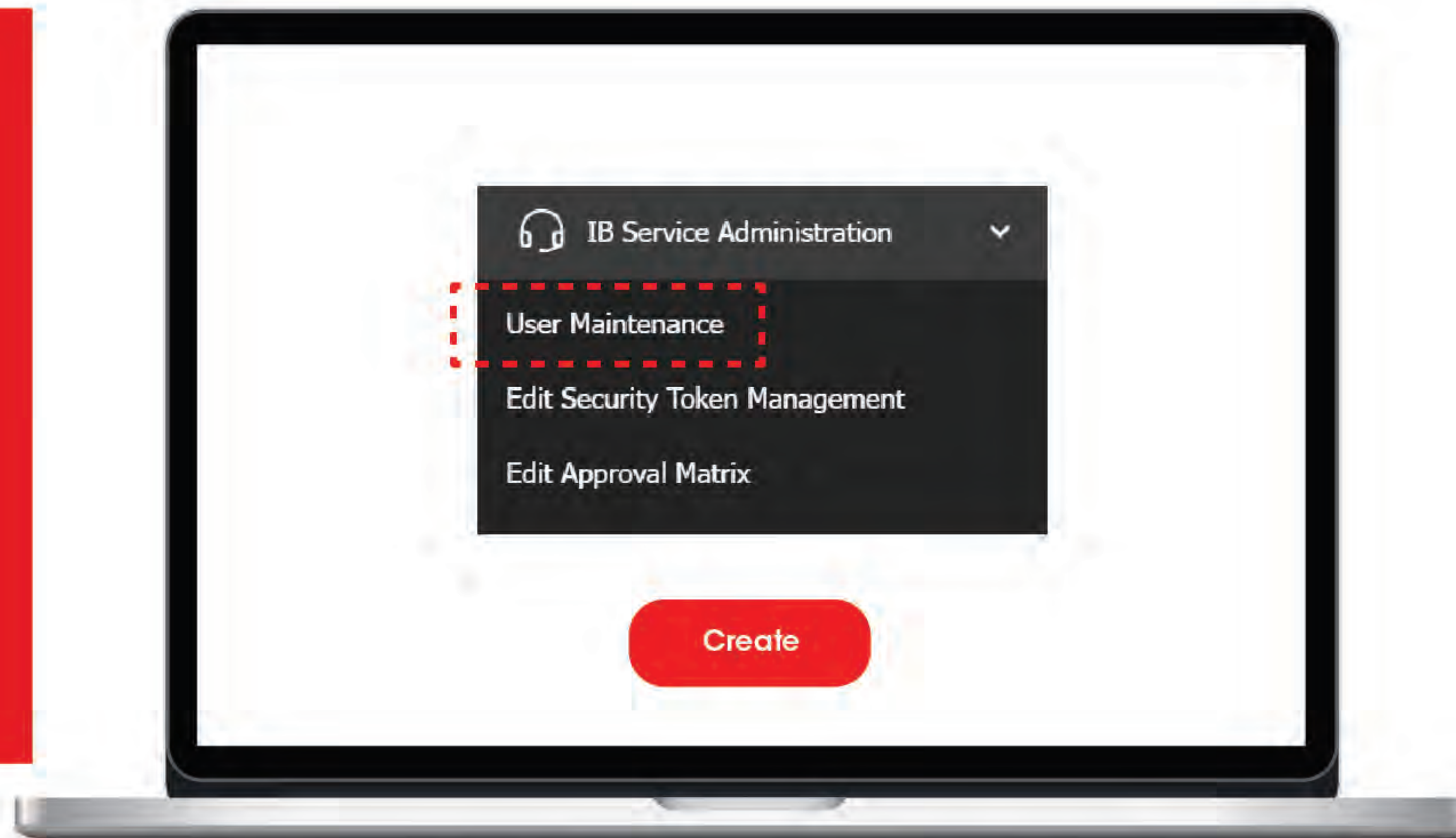
GETTING STARTED:



STEP 2

Click:
User Maintenance.

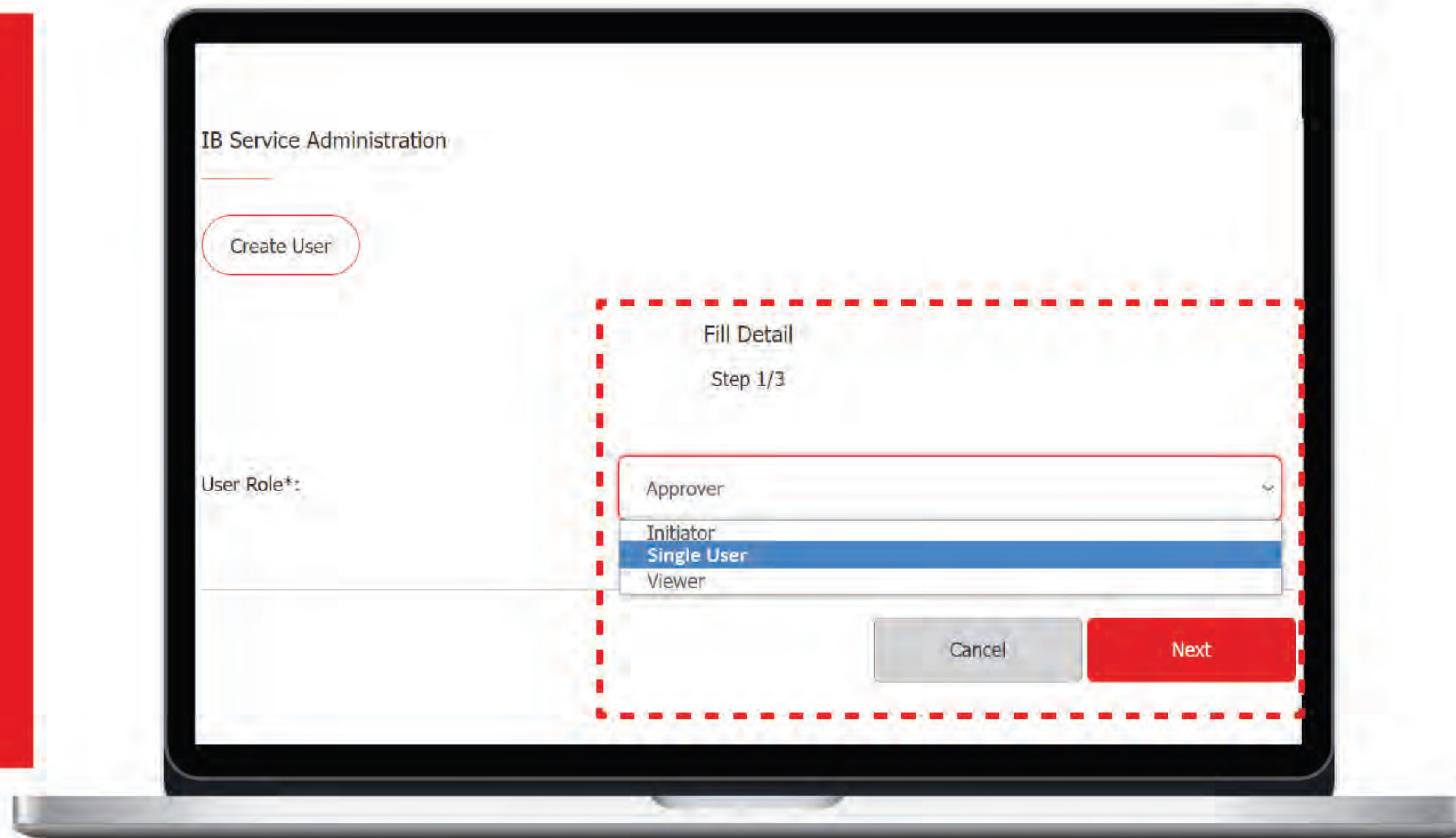
Click:
Create.



STEP 3

Choose User Role:
Single User.

Click:
Next.



IB Service Administration

Create User

Fill Detail
Step 1/3

User Role*:

Approver

Initiator

Single User

Viewer

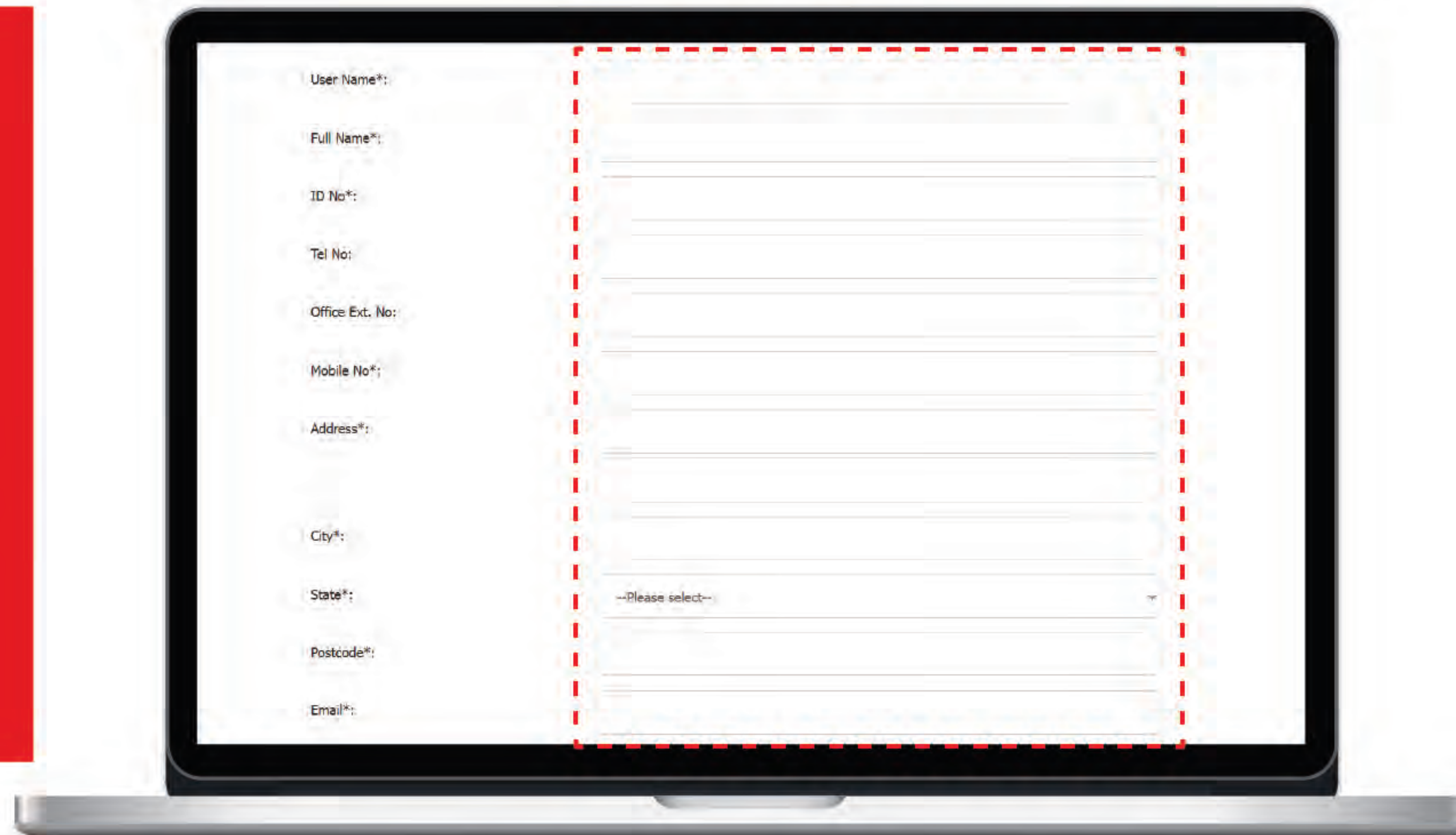
Cancel Next

STEP 4

Corporate Administrator (CA)
must key in all
Asterisk (*) info.

Notes:

1. Address must be in a proper format (must not include any special characters i.e /, -, &.
2. Mobile number must include number 6 in front for Malaysia code.
3. No special character except in Email detail.



User Name*:

Full Name*:

ID No*:

Tel No:

Office Ext. No:

Mobile No*:

Address*:

City*:

State*:

Postcode*:

Email*:

--Please select--

STEP 5

User Details:
**Corporate
 Administrator (CA)**
 must tick ☒
 Allow Box
 for **User
 (Single User)**
 requirements.

Service	Allow
Account Enquiry	☒
Fund Transfer - Own	☒
Fund Transfer - 3rd Party	☒
Fund Transfer - Interbank	☒
Bill Payment	☒
JomPAY Payment	☒
Instant Transfer	☒
Zakat	☒
Standing Instruction	☒
Bulk Payment - File Upload	☒
Bulk Payment - payroll	☒ 

STEP 6

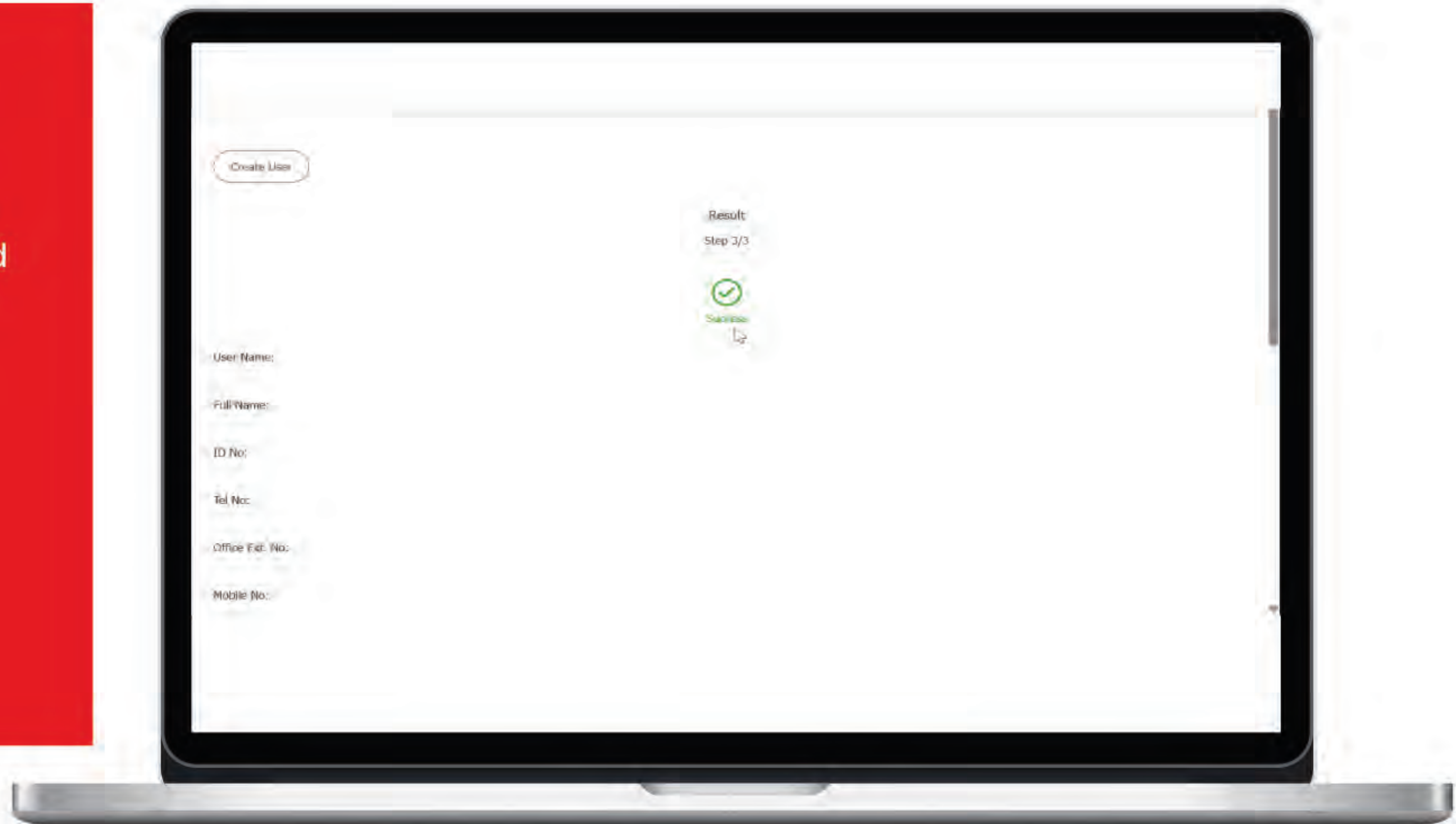
User Details:
**Corporate
 Administrator (CA)**
 must tick ☒
 Allow Box
 to choose
Account Number.

Click:
 Confirm.

	Account Number	Account Type	Company Name	Account Status	Allow
1	100000000000000001	Current Account	syarikat ABC sdn Bhd	ACTIVE	☒
2	100000000000000002	Current Account	syarikat ABC sdn Bhd	ACTIVE	☒
3	100000000000000003	Current Account	syarikat ABC sdn Bhd	ACTIVE	☒
4	300000000000000001		syarikat ABC sdn Bhd	ACTIVE	☐
5	300000000000000002		syarikat ABC sdn Bhd	ACTIVE	☐
6	300000000000000003		syarikat ABC sdn Bhd	ACTIVE	☐
7	300000000000000004		syarikat ABC sdn Bhd	ACTIVE	☐

SINGLE USER ID SUCCESSFULLY CREATED

Note:
Please notify
Single User to check
the email for **User Name**
and **Temporary Password**
detail.



NOTE TO SINGLE USER ID FOR 1st TIME LOGIN

How to get your temporary password?

Open the email received from **agronet@agrobank.com.my** and open the PDF file.

AGROBANK - Notification of Temporary Password for AGRONetBIZ services

 agronet@agrobank.com.my
To: MOHAMAD TAUFIK BIN ISMAIL

  Reply  Reply All  Forward  

Wed 09/04/2025 06:00 PM

 821325_090420251952220320187730539.pdf
253 KB

Dear Sir/Madam

We are pleased to enclose your username and temporary password. Simply follow 3 easy steps to open the PDF file as per below:

Step 1: Open the PDF attachment.

Step 2: Enter your Password (password is customer full NRIC/Passport number).

Step 3: Print or save your PDF file for future reference.

This is a computer generated email. Please do not reply this email.

Disclaimer: This is a computer generated email. No signature is required.

This message is brought to you by AGROBANK.



Username: initiator15

Temporary Password: 00V*pL4#

For First Time Login/ Reset password, kindly follow 6 easy steps as below:

Step 1: Login AGRONetBIZ website

Step 2: Click First Time Login / Reset Password

Step 3: Select your Role

Step 4: enter username and temporary password given

Step 5: Create your new password

Step 6: Your new password successfully created

Please refer to next guidance

03 | APPROVAL MATRIX: APPROVER LIMIT



For further information and inquiries,
please contact Agrobank Contact Centre at 1-300-80-2476, visit any Agrobank branch,
or visit the Agrobank website www.agrobank.com.my.